

Position Title	Service Technical Specialist
Location	Burnaby, BC
Reports to	Manager, Service

Greenlane Renewables Inc., headquartered in metro Vancouver, Canada, is a pioneer in the rapidly growing renewable natural gas (“RNG”) industry. As a leading global provider of biogas upgrading systems, we are helping to clean up two of the largest and most difficult-to-decarbonize sectors of the global energy system: the natural gas grid and the commercial transportation sector. Our systems produce clean, low-carbon and carbon-negative renewable natural gas (RNG) from organic waste sources including landfills, wastewater treatment plants, dairy farms, and food waste. Greenlane is the only biogas upgrading company offering the three main technologies: waterwash, pressure swing adsorption, and membrane separation and has over 30 years industry experience, patented proprietary technology, over 100 hydrogen sulfide treatment systems sold, and over 140 biogas upgrading systems sold into 19 countries, including many of the largest RNG production facilities in the world. Greenlane is a publicly-traded company on the Toronto Stock Exchange (TSX: GRN).

The Service Technical Specialist will provide specialist support to field Electrical, Controls and Instrumentation and Mechanical Field staff. The incumbent in this role will work with internal teams, and external clients and suppliers, to ensure the successful start-up, operation, and maintenance of Greenlane’s projects.

Duties & Responsibilities:

Health and Safety/Quality

- Demonstrate a personal commitment to Quality, Health, Safety and the Environment.
- Promote a culture of continuous improvement, and lead by example to ensure company goals are achieved and exceeded.
- Participate in ongoing training and compliance requirements associated with the industry.
- Adhere to the company’s Health & Safety Policy and Quality Management System.
- Perform risk assessments and prepare risk and method statements.
- Promote a culture of continuous improvement.

Installation and Commissioning

- Manage pre-commissioning activities, and prepare project service documentation.
- Support technical issues arising during commissioning, and provide specialist support to on-site teams.
- Participate in project teams as the field operations project lead.
- Prepares and keeps up-to-date the pre-commissioning and commissioning execution plans
- Coordinates assistance of equipment suppliers, subcontractors and client representatives.
- Proactively communicate with project stakeholders to ensure alignment on project-specific targets and client requirements.
- Reviews project documentation relevant to the field service team for completeness and

accuracy.

- Manage the master resource schedule for field service staff across all projects.
- Prepare commissioning cost estimates.
- Track and report quality issues encountered during project execution.
- Be available for occasional North American and international travel.

Service and Maintenance

- Provide technical field service support for Biogas upgrading plants.
- Support the development of plant maintenance proposals.
- Troubleshooting Biogas process issues, including but not limited to low voltage electrical hardware and control system.
- Proactively create procedural manuals, troubleshooting reference documentation and standard operating procedures for field services staff.
- Interface with internal and external stakeholders.
- Respond to client service and warranty inquiries.
- Plan and manage the execution of service and warranty works.
- Generate detailed customer service reports and documentation.
- Flexibility with working hours, as part of an on-call rotation is required.

Qualifications and Experience:

- Engineering Degree or equivalent education and experience with at least 10+ years of previous electrical instrumentation/controls industry experience.
- Strong problem-solving, troubleshooting, and decision-making capabilities.
- Ability to read and understand the Low Voltage (up to 600V AC/ 50-60 HZ) Electrical diagrams and drawings.
- Ability to read and understand control system drawings and P&IDs.
- Familiar and good understanding of Variable Speed Drives (VSDs), preferably ABB & WEG
- Familiar with gas processing equipment and working in explosive atmospheres.
- Engineering experience within either CHP, Biogas, Anaerobic Digestion, Generators, Power Generation, Waste to Energy, Landfill Gas would be an asset.
- Excellent written and oral communication skills with the ability to work with international colleagues.
- Great attitude, personable, courteous and a great team player.
- Ability to work under pressure and stay focused in a fast-paced environment.
- Understanding of Health, Safety and Environment legislation and requirements.
- Superior documentation skills are required. Experience working with both Microsoft Office and Google Workspace is an asset.

We are committed to transparency in our hiring process. We will be offering a base salary of \$100,000 - \$120,000 based on a candidate's qualifications and experience.

How to Apply:

We are an equal opportunity employer and invite applications from all qualified individuals. To be considered for this role please apply through the Greenlane Renewables page on LinkedIn and attach your resume. While we thank all interested candidates only those who are short-listed will be contacted.