



Position Title	Director, Business Systems and Continuous Improvement
Location	Burnaby, BC
Reports to	Chief Operating Officer

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## Summary

Greenlane Renewables Inc., headquartered in metro Vancouver, Canada, is a leading global provider of biogas upgrading systems that are helping decarbonize natural gas. Our systems produce clean, low-carbon and carbon-negative renewable natural gas (RNG) from organic waste sources including landfills, wastewater treatment plants, dairy farms, and food waste, suitable for either injection into the natural gas grid or for direct use as vehicle fuel. With multiple core technologies, more than 125 biogas upgrading systems sold into 19 countries and counting, and over 30 years industry experience and patented proprietary technology, Greenlane is inspired by a commitment to helping waste producers, gas utilities or project developers turn a low-value product into a high-value renewable resource. Greenlane is a publicly-traded company on the Toronto Stock Exchange (TSX: GRN).

The Director, Business Systems and Continuous Improvement role is a highly collaborative business-facing position accountable for identifying and implementing new system capabilities for the business and ensuring continual improvement of existing processes and systems. A focus will be placed on understanding existing operations and identifying opportunities where the use of improved processes and systems (ERP, PLM, CRM et al) can enable business success and optimize ongoing operations. Specifically, your team will be responsible for needs evaluation, systems development, systems operations & support, communications and change management activity relating to systems and continuous improvement. In addition you will champion and evolve operational excellence, business processes, and overall productivity across the business utilizing lean and agile methodologies.

If saving the planet is on your to do list, you are passionate about building a team, scalable systems and working with growth-minded senior leaders to evolve a dynamic business in a new and fast emerging sector of the global renewable energy industry this is the role for you!

## Key Duties & Responsibilities:

- Build trusted relationships and work cross-functionally with stakeholders to ensure strategic alignment, prioritization and execution of our business systems and continual improvement initiatives.
- Source, evaluate, and recommend a broad range of enterprise applications to stay ahead of our teams' needs.
- Drive full life-cycle management of our systems (ERP, PLM, CRM et al), including design, integration, data management, reporting, testing, training, change management, cut-over, and support.
- Develop and conduct user training on an as-needed basis to maximize adoption and internal user experience.
- Build and lead a team of passionate Business and System Analysts who drive transformational business system change.
- Maintain solution provider relationships and work closely with our financial and procurement teams to secure the best terms possible.
- Stay abreast of emerging trends to ensure we are aware of new value added technologies.
- In collaboration with the management team, key customers, and employees, drive change by championing the identification, prioritization, execution, and evaluation of continual improvement projects designed to deliver significant business results, transform business culture, and achieve core strategic plan objectives.
- Drive waste reduction and systematically increase productivity through continual improvement initiatives.
- Remain current with changes and advancements in operating systems and improvement methodologies and recommend their introduction where appropriate to Greenlane.

## Education & Experience:

- A Bachelor's degree in Computer Science, Engineering, Business Administration/Commerce or an equivalent discipline plus a minimum of 10 years of experience in business systems roles, with at least five years at the management level.
- Lean qualification is an asset and/or training and qualification in other Continuous Improvement methodologies.
- Strong knowledge of business systems, integration and business process reengineering.
- Working knowledge of Enterprise Resource Planning systems, PDM, PLM, CRM systems.
- Understanding of the unique challenges faced when dealing with complex engineering models, CAD, design renderings and collaboration tools.



- Strong critical thinking skills and experience addressing complex challenges.
- Exceptional leadership and interpersonal skills with the ability to develop and maintain strong internal and external working relationships with all levels in the organization. Ability to work with technical staff and build trust.
- Excellent time management, organizational and prioritization skills.
- Accomplish goals with drive and energy, while balancing attention to the bottom line.
- Strong sense of accountability and meeting scheduled obligations with a commitment to excellence.
- Can-do solution-oriented attitude and delivery execution mind-set.
- Experience in prioritizing multiple projects in a fast paced environment.
- Strong communication, teamwork and leadership skills.
- Adept at working with MS Suite, Adobe Acrobat, and Google applications is desired.

**How to Apply:**

We are an equal opportunity employer and invite applications from all qualified individuals. To be considered for this role please apply through the Greenlane Renewables page on LinkedIn and attach your resume. While we thank all interested candidates only those who are short-listed will be contacted.